



# GUEST EXPERIENCE

## *Policies & Guidelines for Your Visit*

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*We are excited to welcome you to Pippin Hill.  
The safety of our employees and guests is our highest priority.  
We've pulled together these guidelines to ensure a safe and secure  
environment for our employees and our guests.*

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## HOURS OF OPERATION

Tuesday - Sunday, 11AM - 6PM  
Limited Menu available after 4:00PM

Walk-Ins — *Welcome for Grab-and-Go Lawn Seating,  
Inquire day-of for Table Service availability*

Reservations Recommended — *Igloos, Table Service on Enclosed Verandas + Inside the Tasting  
Room*

[Reservations are available on Resy](#)  
*20% Auto-Gratuity Applied Toward Final Bill*



## MASKS, SAFETY & HYGIENE

For the safety of all guests on the property and our staff, our staff will be wearing facial coverings for your safety, and we ask that our guests do the same for us.

Facial coverings will be **required** while moving around the common areas of the property including indoor the Tasting Room and walking to your Veranda table or Lawn space.

If you do not have a mask when you arrive, we will have them available for purchase. On the higher volume days, we will have an employee at the gate to ensure everyone has a mask and issue them there for anyone without one - we will remind everyone at the gate to please have your mask on when you approach the host stand, regardless of whether you have a reservation or are joining us as a walk-in.

With increased safety and hygiene measures in place, we will have hand sanitizer stations available and required for all guests upon arrival.

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## RESERVATIONS

There are three types of standard reservations available: **Indoor Tasting Room or Reserve Room, Enclosed Veranda or Igloo**, all for Table Service. There is also the **Vintner's Table** which must be booked at least 48-hours in advance.

Upon arrival, please check-in at the host stand and you will be directed to your designated table with a service attendant. All seating areas have the same wine and food menu offerings.

### ★ INDOOR AND ENCLOSED VERANDA TABLE SERVICE

*Table Service is available for parties of 1-10 guests. Veranda table service is available for parties of 1-6. Tasting Room table service is available for parties of 1-10. Both seating areas offer the same full food and wine menu and service, including tableside tastings.*

### ★ IGLOOS - Available now through March 28, 2021

*Our 'Hygge Hideaway' Igloos are available for parties of 1-6 guests. The igloo experience includes one wine tasting per person, a cheese board suitable to serve your guest count (one cheese board for every three guests), a dedicated server, small guest-controlled heaters, luxe blankets, and an Echo speaker that allows you to play your*



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*own music as well as 'remotely' call your server! You will have table service and access to our full a la carte food menu. You are able to order wine by the glass and bottle in your igloo. Pricing for the Igloo rental is \$250 per Igloo for 11am and 1:30pm reservations and \$200 for 4pm reservations for a rental period of 2 hours. Additional food, wine, tax, and automatic gratuity (20%) are not included in this price.*

*Reservations at 11am and 1:30pm are able to order from our full a la carte food menu. Reservations at 4pm are able to order from our limited afternoon menu.*

★ VINTNER'S TABLES

*Vintner's Tables are available for parties up to 6-10 guests. It's our signature food and wine pairing experience.*

- This must be booked at least 48-hours in advance.
- The Vintner's Table is a 4-course or 5-course food and wine pairing experience.
- Please reach out to [reservations@pippinhillfarm.com](mailto:reservations@pippinhillfarm.com) for more information and to book!

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## WALK - INS

Walk-Ins are welcome for lawn seating throughout our grounds. Inquire day-of for table service availability for walk-ins. Upon arrival at the gate, let us know you are here to enjoy the lawn service, and we'll guide you to where to park, and when you reach the host, they can point out where to order food and wine as well as where to pick it up when it's ready.

Outside food and drink are **not** permitted.

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## LAWN SEATING ( GRAB - AND - GO )

- Our food and wine menus are both available for Grab-and-Go. Wine for Grab-And-Go will be available by the bottle only. Any of our team members can direct you to where to place your food and wine order. You will receive your wine immediately along with glasses and ice buckets as needed. When your food is ready, you will receive a text. You



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will pay upon ordering and be directed to where you will pick up when you receive the text. All food will be packaged and served in eco-friendly, single-use containers.

- Please keep in mind that we do not allow outside food anywhere on our property including on our lawn.
- In case of inclement weather, we are not able to guarantee a reservation to provide covered seating day of - if it becomes windy or rains during your visit on our lawn, we can move you inside permitting there is an available table - otherwise you can choose to wait it out in your vehicle or forfeit your visit.
- Friday through Sunday, we're excited to feature new winter offerings exclusively for the lawn and available for purchase from our Grab-And-Go ordering station, including s'mores kits, hot chocolate, mulled wine and hot apple cider.
- On chilly weekends, warm up at one of our three gas fire pits along our stone dust patio. Fire pits are for communal guest use and are not reservable in advance.

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## WINE TASTINGS

We only offer wine tastings tableside during Phase III, therefore you will need a reservation for a table either inside or on the Veranda. We have three tasting flights available to choose from. A tasting mat with wines notes will be delivered along with your wine samples.

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## WINE CLUB

Wine Club members will receive 15% off all food and wine pairings