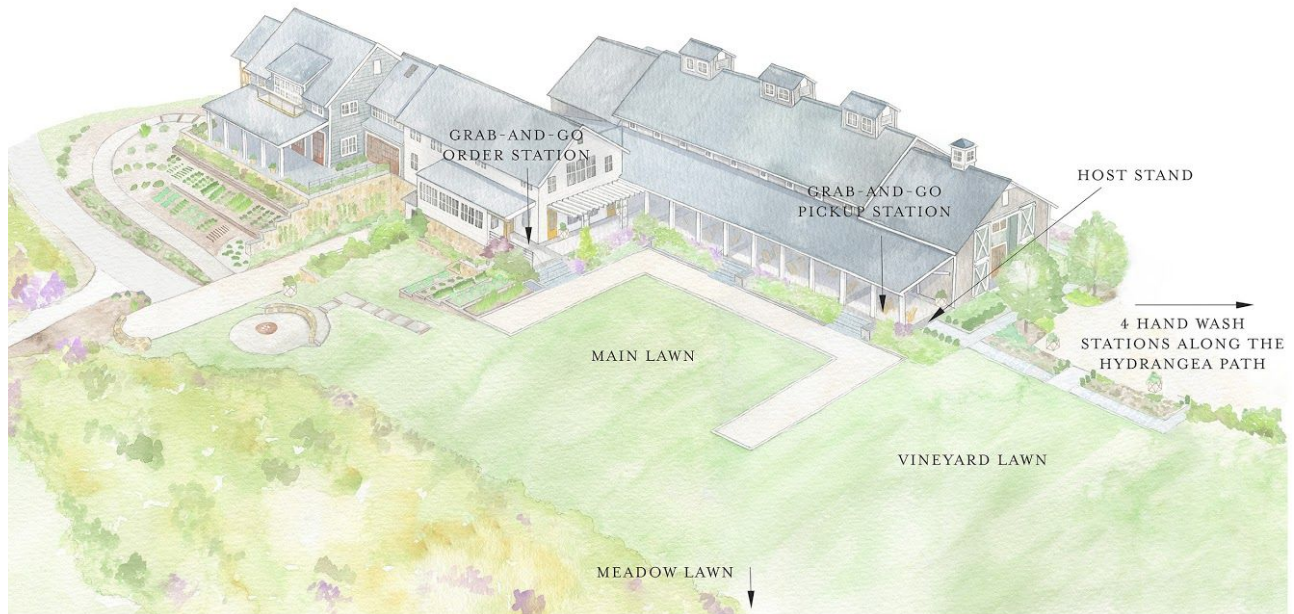




PIPPIN HILL FARM  
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## GUEST EXPERIENCE

### *Policies & Guidelines for Your Visit*

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*We are excited to welcome you to Pippin Hill.  
The safety of our employees and guests is our highest priority.  
We've pulled together these guidelines to ensure a safe and secure  
environment for our employees and our guests.*

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## HOURS OF OPERATION

Tuesday - Sunday, 11AM - 6PM  
Limited Menu available after 4:00PM

Walk-Ins — *Welcome for Grab-and-Go Lawn Seating,  
Inquire day-of for Table Service availability*

Reservations Recommended — *Table Service on Verandas + Inside the Tasting Room*

[Reservations are available on Resy](#)

*20% Auto-Gratuity Applied Toward Final Bill*



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## MASKS, SAFETY & HYGIENE

For the safety of all guests on the property and our staff, our staff will be wearing facial coverings for your safety, and we ask that our guests do the same for us.

Facial coverings will be **required** while moving around the common areas of the property including indoor the Tasting Room and walking to your Veranda table or Lawn space.

If you do not have a mask when you arrive, we will have them available for purchase. On the higher volume days, we will have an employee at the gate to ensure everyone has a mask and issue them there for anyone without one - we will remind everyone at the gate to please have your mask on when you approach the host stand, regardless of whether you have a reservation or are joining us as a walk-in.

With increased safety and hygiene measures in place, we will have handwash stations available and required for all guests upon arrival.

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## RESERVATIONS

There are two types of standard reservations available: **Indoor Tasting Room or Reserve Room** and **Outdoor Veranda** both for Table Service. There is also the **Vintner's Table** which must be booked at least 48-hours in advance.

Upon arrival, please check-in at the host stand, and you will be directed to your designated seating area. You will have a server either at your table. All seating areas have the same wine and food menu offerings.

### ★ INDOOR AND OUTDOOR TABLE SERVICE

*Table Service is available for parties of 1-10 guests*

### ★ VINTNER'S TABLES

*Vintner's Tables are available for parties up to 6-10 guests. It's our signature four-course food and wine pairing experience.*

- This must be booked at least 48-hours in advance.
- The Vintner's Table is a 4-course food and wine pairing experience.



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- Groups of more than 10 are not permitted at this time. We have modified our service to accommodate all health and safety guidelines.
  - Please reach out to [reservations@pippinhillfarm.com](mailto:reservations@pippinhillfarm.com) for more information and to book!
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## WALK - I N S

Walk-Ins are welcome for lawn seating throughout our grounds. Inquire day-of for table service availability for walk-ins. Upon arrival at the gate, let us know you are here to enjoy the lawn service, and we'll guide you to where to park, and when you reach the host, they can point out where to order food and wine as well as where to pick it up when it's ready.

We have a limited number of canopy tents available to rent for \$25 per hour, exclusively for walk-ins. Please inquire with a host on arrival about availability. We rent the tents in 1-hour increments, paid in advance. We will give you a 15-minute 'heads up' before your time is up to either extend your time or prepare to depart for the next group.

Outside food and drink are **not** permitted.

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## LAWN SEATING (GRAB - A N D - G O)

- Our food and wine menus are both available for Grab-and-Go. Wine for Grab-And-Go will be available by the bottle only. Any of our team members can direct you to where to place your food and wine order. You will receive your wine immediately along with glasses and ice buckets as needed. When your food is ready, you will receive a text. You will pay upon ordering and be directed to where you will pick up when you receive the text. All food will be packaged and served in eco-friendly, single-use containers.
- On the weekends, our team will also be driving through the grounds with our 'Pippin Hill Gator' to offer bottled wine available for purchase directly from where you're sitting!



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- Please keep in mind that we do not allow outside food anywhere on our property including on our lawn, and during Phase III, we are unable to allow the use of personal food, drinking containers, or utensils.
- In case of inclement weather, we are not able to guarantee a reservation to provide covered seating day of- if it becomes windy or rains during your visit on our lawn, we can move you inside permitting there is an available table - otherwise you can choose to wait it out in your vehicle or forfeit your visit.

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## WINE TASTINGS

We will be doing wine tastings tableside only during Phase III, therefore you will need a reservation for a table either inside or on the Veranda. We will have three curated trios available to choose from to taste or you are able to build your own trio from any of our available wines. A tasting mat with wines notes will be delivered along with your wine samples.

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## WINE CLUB

Wine Club members will receive 15% off all food and wine pairings.